



Global talent without borders

Who We Are

BDMCX is a trusted Outsourcing and Employer of Record (EOR) partner helping businesses build, manage, and scale high-performing global teams. We specialise in customer service outsourcing, contact centre workforce management, and employment administration solutions tailored to modern businesses. Headquartered in Mid Sussex, UK, with operations in Cape Town, BDMCX delivers flexible and scalable support through a 60+ seat capacity across our UK and South African centres.

2014

BDM CX founded

60+

Employees

112+

Happy Client

UK & SA

Office around the world



Global Challenge

With ever increasing downward pressure on margins caused by rising costs of business and the ever increasing complexity of employment law, leadership teams are looking harder than ever for solutions that enable them to deliver a first class service at an affordable cost. Employment on Record (EOR) provides a solution to these challenges and offers a gateway into new market places.

Study on UK & US Markets

Companies hiring in high-cost labour markets like the UK and US are facing growing financial pressure. In 2026, the UK and many other countries have seen a big spike and pressure in of placing specialist.

4.1%

UK National Living
Wage Increase

15-20%

Labour costs
increasing in sectors

4-8%

Increase wages in US

For many in the UK and US businesses, this means:

- Labour costs increasing by over 15–20% in some sectors
- Rising employee healthcare and benefit expenses in US
- Higher recruitment and retention costs
- Increased pressure on profit margins
- More complex compliance and labour law management
- Ongoing shortages of specialist talent.

As a result, many organisations are turning to EOR and outsourcing solutions to reduce operational costs, access global talent and scale more efficiently while remaining compliant

EOR Solution

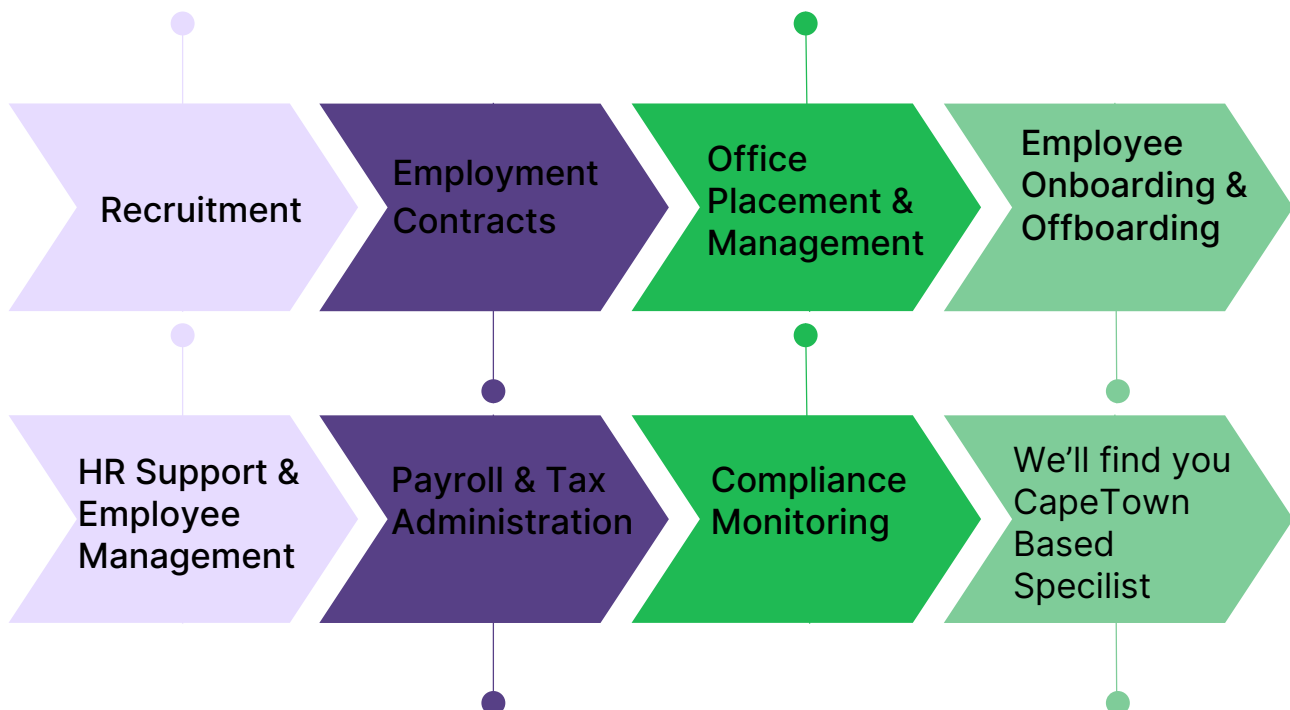
An Employer of Record (EOR) allows businesses to build global teams without setting up a local entity or managing complex employment laws directly. As employment costs and legislation continue to rise, EOR solutions simplify payroll, compliance, tax, pensions and employee benefits. You manage the day-to-day work and culture, while BDM CX handle employment, payroll and administration behind the scenes.

How We Work Together

- Avoid Expensive Entity Setup
- Reduce Employment & Compliance Risk
- Hire Talent Faster
- Lower Operational Costs



Included in our EOR Services are ...



Examples of Qualified Candidates

As BDM CX continues to grow rapidly within the EOR sector, we are actively recruiting across a range of roles. An example of some roles are shown below. Essentially if the role can be performed remotely it can probably be dealt with by EOR. Our expanding talent pool is ready to support businesses with skilled professionals available for immediate placement.

Marketing Manager

The Marketing Manager is responsible for planning, developing and executing marketing strategies to promote the company's products and services, increase brand awareness and generate business growth.

Lead Assistant Risk Manager

The Lead Assistant Risk Manager supports the Risk Manager in identifying, assessing, and minimizing operational and financial risks within the organisation.

Letting Partner

The Letting Partner manages property lettings, tenant relations, and property marketing while ensuring smooth rental operations.

Web Developer

We are seeking a Web Developer to build and maintain responsive websites and web applications.

Software Developer

The Software Developer designs, develops, tests, and maintains software applications to support business operations and user requirements.

IT Specialist

The IT Specialist provides technical support, maintains IT systems and ensures the security and efficiency of company technology infrastructure.

Accountant

The Accountant manages financial records, prepares reports, and ensures compliance with financial regulations and company policies.

Bookkeeper

The Bookkeeper maintains accurate financial records and supports day-to-day accounting operations.

SEO Specialist

The SEO Specialist improves website visibility and search engine rankings through optimisation strategies and content improvements.

Why Choose BDM CX?



Experience & Expertise

With years of experience in the industry, BDM CX has honed its expertise in delivering exceptional customer service solutions. Our team of skilled professionals is well-equipped to handle diverse customer service challenges.



Customisable Solutions

Every business is unique, and we recognise that. Our customer service and EOR solutions are tailored to your specific requirements, ensuring that you receive the support you need, exactly how you need it.



Cost Efficiency

By selecting EOR or outsourcing your customer service operations to BDM CX, you can significantly reduce operational costs. Our solutions are designed to maximise cost-efficiency without compromising on service quality.



Focus on Growth

With BDM CX handling your customer service needs, you can shift your focus to strategic growth initiatives. Leave the day-to-day management to us while you drive your business forward.



Business Development

BDM CX provides business development across both the UK and Cape Town markets, giving our clients access to talent, operational flexibility and cost efficiencies that many providers cannot deliver.



Let's Work Together



Contact Us

Phone 0330 159 2626

Mail info@bdmcx.com

Website bdmcx.com

